



Audio Note UK Ltd

Viscount House, Unit C, D & E, Star Road, Star Trading Estate, Partridge Green, West Sussex, RH13 8RA, UK
Tel: 01273 830800 Fax: 01273 731498
Company Reg: 4877151 Vat No: GB 841 3310 66

Repair authorisation form

Name: _____

Address: _____

Date: ___/___/___

Telephone Number: _____

Email address: _____

Product	Serial Number	Voltage	Product Finish	Purchase Date	Fault

Additional information: (Please note any upgrades, special specifications here)

IF UNIT IS WITHIN WARRANTY, PROOF OF PURCHASE MAY BE REQUIRED FOR VALIDATION

WARRANTY INFORMATION

Audio Note UK Ltd, Viscount House, Unit C, D & E, Star Road, Star Trading Estate,
Partridge Green, West Sussex, RH13 8RA, UK
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Audio Note (UK) warrants this product to be free from defects in materials and workmanship for two years from the original date of purchase from an appointed Audio Note (UK) dealer, and agrees to **cover the cost of parts and associated labour required to correct such defects, subject to terms & conditions.**

This Warranty is offered to the first purchaser only.

Any valves supplied with the unit are warranted for three months from the original date of purchase.

If the product fails in normal domestic use and during the Warranty period due to the above described faults or defects, Audio Note (UK) will, at its discretion, repair or replace the item free of charge within a reasonable time once it has been returned to Audio Note (UK) or an appointed Audio Note (UK) dealer or service engineer.

Audio Note (UK) is not liable for any shipping charges incurred whilst transporting the product to or from Audio Note (UK) or an appointed Audio Note (UK) dealer or service engineer, should the item require service or repair during or after the Warranty period.

If the product must be shipped, please use the original packaging materials and include a copy of the original sales receipt along with a note explaining, in as much detail as possible, the problems you are experiencing with the unit.

Only use a reputable Courier Service or Shipping Agent, and ensure that your product is insured during transit.

Any servicing, repairs or modifications not authorized by Audio Note (UK), or carried out by persons other than appointed Audio Note (UK) service engineers will invalidate any warranty.

This Warranty does NOT cover: -

Damage sustained whilst in the possession of a shipping agent, retailer or consumer and not caused as a direct result of defects in materials or workmanship.

Damage caused by normal wear and tear.

Damage or defects caused by abnormal or unreasonable use.

Damage caused by accident, acts of nature, misuse or neglect.

Damage caused by a failure to follow the operating and installation instructions supplied with the product.

Damage caused by improper or careless cleaning.

Audio Note (UK) reserves the right to refuse warranty for any component of which the serial number has been removed, defaced or tampered with.

Audio Note (UK) warrants any repairs to be free from defects in materials and workmanship for six months from the date of repair. Any valves fitted to the unit as part of any repair are warranted for three months from the date of repair.